

**Leslie Manning**

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**From:** Simon Joynes  
**Sent:** 29 January 2018 12:51  
**To:** Licensing Enquiries  
**Cc:** Guy Quint  
**Subject:** [REDACTED] - Application for Review of Premises License

Good Afternoon,

I write with respect to the application for the review of the license held by the Rufus by [REDACTED] of [REDACTED] Shackleton Gardens.

Public Protection have previously conducted an investigation into allegations made by the resident. However, at this time we have not been able to establish that noise impacts at the residents property, in that investigations were inconclusive and further to the receipt of a corporate complaint the matter is currently being dealt with by Sally Wileman and the senior management team.

In response to the corporate complaints we received, the Council arranged for an independent noise assessment to be undertaken by MAS Environmental. This identified several structural factors contributing to the noise breakout from the Rufus Centre and has recommended a phased schedule of works to address this noise breakout and mitigate the impact of noise on those residents affected. CBC has accepted responsibility for meeting the cost of these noise mitigation works and we are currently in the process of getting a detailed specification of works drawn up before going out to tender to appoint a contractor to undertake the works, and then carry out further noise testing to assess their impact/success.

I therefore state that we believe the review application to be premature.

Regards

Simon Joynes

Simon Joynes  
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